

Return address:

Outdoor Agencies Pty Ltd.
Warranties Department
Reply Paid 89938
Po Box 6183
Silverwater, NSW 1811
Phone: +61 2 871 7300

Dear customer,

We regret that our product has given cause to complaint and apologize for the inconvenience caused. We'll try to take care of your issue as quickly as possible.

Please note that:

1. the return is well packed and postage is paid
2. this form is enclosed

What has to be repaired?

(please tick)

- | | | |
|-------------------------------------|--------------------------------------|--|
| <input type="checkbox"/> grip | <input type="checkbox"/> middle part | <input type="checkbox"/> basket |
| <input type="checkbox"/> strap | <input type="checkbox"/> lower part | <input type="checkbox"/> adjusting mechanism |
| <input type="checkbox"/> upper part | <input type="checkbox"/> tip | <input type="checkbox"/> snowshoes |

Please describe your complaint:

(please fill in)

Sender information for return consignment:

(please fill in)

Name, Prenom:	
Street address:	
Zip code/Town:	
Country:	
Phone:	
E-Mail:	
DATE:	